



American Red Cross
North Texas Region
4800 Harry Hines Blvd.
Dallas, TX 75235
214.678.4800
RedCross.org/DFW

Dear Victims Relief Ministries,

The Dallas Red Cross Disaster Action Team is on call 24 hours a day, 365 days a year. When the fire department calls, our volunteers jump into a Red Cross truck and get to the scene as fast as possible to provide immediate assistance and relief to survivors. In the following days, Red Cross volunteer caseworkers contact these clients to help them work through their recovery. Many have lost everything they own and it can be an overwhelming task to try to move ahead.

Victims Relief Ministries has been a godsend to our clients who have lost their possessions in a home fire. They have worked to find and deliver clothing that enabled children to return to school and adults to return to work. They have located much needed household items and furniture that helps families rebuild their lives. We also appreciate the care and speed with which they respond to requests and minister to these people who are suffering emotionally. Getting clothing quickly to a family that has only the clothes on their back and finding the right outfit for a teen to wear is critical.

Victims Relief Ministries helps to restore dignity and the ability to move ahead to these survivors; both are critical parts of recovery. On behalf of the Dallas Chapter of the American Red Cross, I offer sincere thanks to the staff and volunteers at Victims Relief Ministries and look forward to our continued partnership on behalf of those in need!

Jeanne Reinelt
Client Casework Supervisor, American Red Cross
214.678.4294 (office)